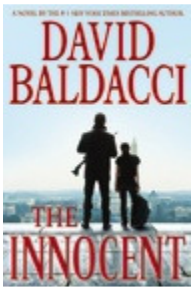
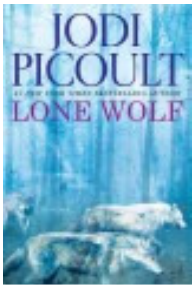
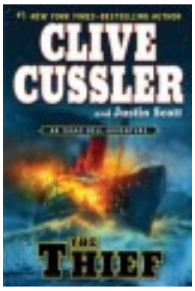
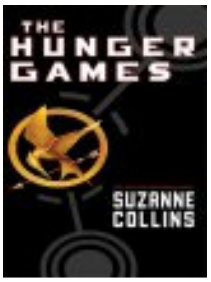
Why Isn't the eBook You Want Available for Check Out From the Library?

Here are just a few of the many eBooks the Library wants to purchase but can't.









- We very much want to offer these popular eBooks to you; however, the publishers' policies are preventing us from doing so.
- Unlike a regular person, a library cannot pay Amazon or Barnes & Noble for an eBook and then lend it out.
- Libraries can buy a printed book from these publishing companies, place it on the shelf, and lend it out. But digital content is being treated differently by the publishers and the companies who manage digital content licensing.

Four of the seven largest publishing houses <u>DO NOT</u> sell their eBooks to libraries.
The only three that sell to libraries do so with restrictions or at exorbitant prices.

Publisher Name	Do They Sell their eBooks to Libraries?	Restrictions	Examples of authors/series they publish
Hachette Book Group	NO	No front list titles available	Anita Shreve, Karen Kingsbury David Baldacci, Michael Connelly,
Harper Collins Publishers	YES	Only allow 26 licenses (check-outs) per copy	Michael Crichton, Daniel Silva Meg Cabot, Barbara Taylor Bradford Elizabeth Lowell, Kim Harrison
Macmillan	NO	n/a	Terry Goodkind, Sherrilyn Kenyon Kristin Hannah, Lisa Scottoline,
Penguin Group	YES	Limited titles available. Contract with Overdrive was terminated in 2012.	Lisa Gardner, Nora Roberts Kathryn Stockett, Clive Cussler,
Random House, Inc.	YES	New inflated prices; eBooks cost 3-4 times the amount they charge consumers.	Dean Koontz, Lee Child John Grisham, Danielle Steel,
Scholastic	NO	n/a	Hunger Games series, Captain Underpants series, Goosebumps series, 39 Clues
Simon & Schuster	NO	n/a	Jodi Picoult, Mary Higgins Clark, Sandra Brown, Jeffery Deaver, Vince Flynn

So What Can You Do About It?

You can contact each publisher to let them know what you think.

Hachette Book Group
466 Lexington Avenue #131
New York, NY 10017
(212) 364-1100
customer.service@hbgusa.com

HarperCollins
10 East 53rd Street
New York, NY 10022
212-207-7000

Macmillan Publishing
75 Varick Street
New York, NY 10013
(212) 226-7521
customerservice@mpsvirginia.com

Penguin Group
375 Hudson Street
New York, NY 10014
(212) 366-2000
ecommerce@us.penguingroup.com

Random House
1745 Broadway
New York, NY 10019
(212) 782-9000
Customer service web form: http://www.randomhouse.com/about/faq/index.php?ToDo=contact

Scholastic
557 Broadway
New York, NY 10012
1-800-SCHOLASTIC
Customer service web form: http://scholastic.custhelp.com/app/ask

Simon & Schuster
1230 Avenue of the Americas
New York, NY 10020
(212) 698-7000
Customer service web form: http://simonandschuster.com/about/contact_us